

## Personal testimonials

"Having the chaperones comforts my daughter, so she doesn't have to worry." - Helen (Patient)

"I enjoy being able to help others and build connections." - Qin (Volunteer)

"My patients always feel taken care of by this program." - Carolina (Medical Professional)



### Please contact us or follow the link below:

Samihla Maghari  
(667) 234-5793

[samihla.maghari@ascension.org](mailto:samihla.maghari@ascension.org)

Javan Mangum  
(667) 234-5792

[javan.mangum@ascension.org](mailto:javan.mangum@ascension.org)

[tinyurl.com/TRCVolunteerApplication](http://tinyurl.com/TRCVolunteerApplication)

*Listening to you, caring for you.®*

Trusted Ride Certified Chaperone Program

# TRC Chaperone Program

Breaking transportation barriers to healthcare



Ascension  
Saint Agnes

## About us

### Goal:

The Trusted Ride Certified (TRC) Chaperone Program is a service that connects older adults or adults with disabilities to volunteers that accompany the patients to and from their non-medical appointments.

### What we do:

- A network of volunteer chaperones is incorporated with existing curb-to-curb rides.
- Chaperones accompany other adults & patients with disabilities, providing door-through-door assistance.
- One-way, round-trip and virtual chaperoning available.
- Chaperone support hours 8:30 a.m.-4:00 p.m. (flexible shifts available)
- This program supports outpatient visits on the Ascension Saint Agnes Hospital campus.
- This program helps patients maintain regular medical appointments, improve their overall health, and gives peace of mind to both patients and caregivers.

### Chaperone program: Why?

- Supports access to health care for outpatient appointments
- Decreases the likelihood of canceling or missing a medical appointment
- Aids patients with concerns of health, safety, or comfort

## How does it work?

### Patients

Vulnerable populations who are susceptible to missing or canceling appointments request our service.

### Volunteers

Fully trained and screened volunteers are matched with patients to accompany them to their appointments, either virtually and/or in-person.

### Results

This program layers curb-to-curb rides to provide door-thru-door service, using Lyft, to get patients to and from their varied medical appointments safely.

### Benefits of becoming a chaperone:

- Complimentary rides to support chaperone duties (via Lyft)
- Lunch ticket available (Subway shop)
- Membership in the 5-Star Credit Union
- Eligibility for COVID-19 vaccine (dependent on availability)
- Letter of Recommendation available
- Eligible for school credit

## Services offered

### In-person chaperoning

Volunteer chaperones will accompany patients to their various medical appointments, improving the overall health and wellness for patients while providing peace of mind to their families. Chaperones can meet and assist patients at the Ascension Saint Agnes Hospital campus or accompany patients to and/or from their appointment via Lyft.

### Virtual chaperoning

Virtual chaperones conduct appointment support virtually for respective medical appointments. This can include, but is not limited to, reminder phone calls and general wellness check-ins.