## ResNet Blitz form for 2011-2012 Academic Year

<u>Purpose:</u> The purpose of this form is to assist residential students connect to the UMBC Residential Network. On Saturday, August 27 (11am-5pm), Sunday, August 28 (11am-5pm), and Monday, August 30 (11am-5pm), UMBC DoIT consultants will be available to assist students who have connectivity problems for ResNet. Students must also login to the network using their myUMBC/email username and password.

<u>How To:</u> To connect to ResNet, type <a href="http://resnet.umbc.edu">http://resnet.umbc.edu</a> in a web-browser like Internet Explorer or Mozilla FireFox. Click the login button and use your myUMBC username and password. Once you log in using your username and password, you will be able to access the internet. Every time you restart your computer, you will have to authenticate to get onto ResNet.

If you have any questions, please contact the Technology Support Center at extension 5-3838 located in Library first floor.

For assistance, please completely fill out this form and return it to the front desk of the Residence Hall/Apartment Office in which you reside.

Name:	
Building: _	Room Number:
Extension/Alternate Contact (Cell Phone):	
Yes	No I have successfully log into myUMBC.
Yes	No I have restarted my computer.
Yes	No I can see the ResNet page.
☐ Yes ☐	No My network cable is securely connected to the computer and the wall jack.

Please describe your ResNet Connection problem: