

# Fall 2020 Operations During COVID-19

## Essential Travel Preamble

In an effort to mitigate the spread of COVID-19, UMBC Transit is encouraging riders to PLEASE USE TRANSIT FOR ESSENTIAL TRAVEL ONLY. Transit defines essential travel as trips to and from campus, grocery stores, work, banks, hospitals, pharmacies, providing care for family members, food distribution centers such as Retriever Essentials, and other similar destinations. All Transit buses will be operating at reduced capacity to encourage social distancing. By reducing unnecessary travel, it is our hope that we have adequate space on our shuttles for those who depend on it to get to their classes safely.

## Health and Safety

UMBC's COVID19 safety protocols are in effect aboard buses and at bus stops. Aboard buses, distancing is accomplished by removal of half of the available seating. Unavailable seats are marked with signage. Facial masking is required aboard buses and at stops. Bus operator cabins are temporarily separated by clear removable sheeting. Should you need to inform the operator of a concern, please do so respecting social distancing guidelines.

## Your ID is Your Ticket to Ride

Your campus ID is required to be presented upon boarding. You will be swiping your card to validate enrollment and to create a ridership report per route. These ridership reports are available to approved health agencies conducting tracing efforts. No visitors are permitted on Transit buses at this time.

## Routes

UMBC Transit is providing its customary routes Monday through Friday with one exception: Courtney Road coverage is absorbed by the Paradise Route. Operational hours are limited to 6:30 a.m. – 6:30 p.m. Evening and weekend routes are suspended. However, retail business destinations and public transportation transfer points are incorporated into the modified Monday – Friday routes.

## Route Frequency

Route frequency is different per route – some are hourly, some are midday only. Please see the Transit website for specific hours and route schedules. The bus locator system (Transit Tracker) is available for determining the real-time location of specific buses on route. The app is also used to send updates and messages to the ridership. The smart phone application is available for download from the Transit website.

## Delays, Emergency Notification, and Communication

Multiple methods are used by Transit to communicate with our ridership:

- Transit Tracker Alerts - [umbc.transloc.com](http://umbc.transloc.com)
- Website Alerts - [umbc.edu/transit](http://umbc.edu/transit)
- Transit Text Alerts - Text "Transit" to 79516
- Transit Groups - [myUMBC Alerts](#)
- Social Media
  - [Instagram](#)
  - [Facebook](#)

## Contact Us

The Transit office is closed to public access. For assistance please call the Transit Help Line at 410-455-2454 or email Transit Operations at [transit@umbc.edu](mailto:transit@umbc.edu) Phone calls will be answered by Transit staff during operational hours and by email as soon as possible from remote work sites.